

## Vision for Volunteering 2019: Open Spaces Dept.

- 1. A volunteer's experience with us stimulates well-being and connection to the green spaces with which they are involved.
- 2. Time spent volunteering with us benefits the green space, the individual and their community. Our aspiration is for volunteers, staff and communities to feel rewarded through the fulfilment of achievable tasks or roles.
- 3. Our volunteers represent the diversity of local communities surrounding, accessing and benefiting from our green spaces. We reach out into marginalised and disenfranchised sections of society.
- 4. We nurture volunteers and staff involvement by developing understanding and confidence to put learning into practice.
- 5. Volunteers and staff are valued for helping to shape green spaces, through handson involvement and by championing their benefits.
- 6. We encourage volunteers and staff to share experiences with each other and the wider community, stimulating discussion about the future of green spaces.
- 7. We support our staff by developing training, policies and procedures; so that staff feels confident in providing diverse and quality opportunities for volunteer involvement which support our aims.
- 8. Our policies, procedures and practices are live, which enables continual development and improvement. We welcome volunteers and staff input to keep them relevant.
- 9. The list of policies and guidance is as follows: Guidance documents: volunteer induction, conducting a volunteer exit interview, DBS, insurance, recording volunteer achievements, storing volunteer data, writing a volunteer role description, recruitment and selection, volunteer support framework, volunteering during pregnancy. Policies: Young Volunteers, Learning Team volunteers.